

| Date notified | Issue   | completed  | Impact                   | Comments  |
|---------------|---|------------|--------------------------|---|
| 9/26/2024     | Contribution report -replaces PS version  |            | Pension Admin            |   |
| 10/11/2024    | Unused Vac or Sick payout information incorrect   |            | Pension Admin            | Vacation & sick balances not accurate. (Missing last week of accrual l; adjustments for reclassifying Garcia to Vacation does not reduce final Vac balance)   |
| 11/5/2024     | "Paid Wages" not correlated to EE contributions   |            | Pension Admin            | Pensionable eligible wages received don't match pay details eligible wages.   |
| 1/9/2025      | 52 hour shift vs scheduled days worked )48-72)- paid time other than regular time does not equate to 52 |            | Pension Admin            | emailed Patricia Jenkins, Bill Majercsik and Sheila Simpson   |
| 1/3/2025      | Exception approval for salaried staff not working   | monitoring | CFRS Staff               | emailed Patricia Jenkins  |
| 1/7/2025      | Staff (Michelle) cannot access active FF paychecks  |            | CFRS Staff               | emailed Patricia Jenkins  |
| 10/4/2024     | Cannot print pay slip   | yes        | CFRS staff               |   |
| 10/23/2024    | Cannot report work absence (Vac/Comp taken)   | yes        | CFRS staff               |   |
| 10/24/2024    | Remote user access-<br>-cannot view FF records<br>- cannot view CFRS staff records                      | 12/6/2024  | CFRS staff/Pension Admin | Erick Lenger was working with mark Melton (CFRS IT) to figure out solution, no update since 10/14/2024. (Had notified that we could see all CFDs personnel records and not just the CFRS members. Once corrected, we no longer see any FF records). Emailed Amelia Bionde 11/7/2024 - ticket 710517 |
| 11/7/2024     | Recruits not included in the Demographic file   | 11/8/2024  | Pension Admin            | Not included on the demo file; Bill stated corrected 11/8; SJT/CBIZ to watch the 11/29 file load  |
| 11/7/2024     | Transfer/Rehire Dates   | 11/14/2024 | Pension Admin            | Rehire/transfer (example McCrimmon)   |
| 10/2/2024     | Phone formatting too long   | 10/11/2024 | Pension Admin            |   |
| 10/3/2024     | Missing multiple apps on Sandy's record   | yes        | CFRS staff               | 3 tickets have been assign 710500; 710862; and 711795 but not sure what each one is for.  |
| 10/3/2024     | Hire Date & Standard Hours for rehired/trfr FFS an issue  | 10/23/2024 | Pension Admin            | reviewed and provided Bill with data to load  |
| 10/8/2024     | job title- too long in WD   | yes        | Pension Admin            | Bill truncated the field by dropping off last characters that exceed the limit  |
| 10/2/2024     | Receive duplicate rows for salary   | yes        | Pension Admin            | WorkDay processes the FF pay cycle. If the pay cycle ends in the middle of a pay week, there will be 2 records generated (partial of end pay cycle, partial of beg pay cycle).  |
| 11/1/2024     | No notification that the files have been sent to CBIZ   | 11/6/2024  | Pension Admin            |   |
| 10/11/2024    | Terminations- hourly rate is passed as zero   | 11/14/2024 | Pension Admin            | M Grade- Dwiggin, M Morton; Killian   |
| 10/2/2024     | Rec'd new wage code RADJ- was not provided to CFRS during discovery                                     | yes        | Pension Admin            | Requested CBIZ to program; completed with CBIZ  |
| 10/11/2024    | Extract Files named incorrectly - causes issue with CBIZ  | Yes        | Pension Admin            | reminded again 11/7/2024; corrected for 11/29 (paycheck 12/6)   |
| 10/16/2024    | Future status dates- being sent in the file; cannot be included until the PP applicable                 | yes        |                          |   |
| 11/7/2024     | Effective Date on Extract Files not consistent with paycheck date                                       | yes        | Pension Admin            |   |
| 10/4/2024     | LTD EE contribution balance incorrect   | 1/2/2025   | Pension Admin            | City Identified issue- working on resolution  |
| 10/30/2024    | Do not receive LWOP codes with hours/wages assoc.   | 1/3/2025   | Pension Admin            | explained example: military leave and the requirement to have leave WP code, hours and pay commensurate   |
| 12/30/2024    | Prior payroll adjustments eff dates same as current payroll date  | 1/3/2025   | Pension Admin            |   |
| 12/30/2024    | Cannot access terminated FF records for final checks  | yes        | Pension Admin            | emailed Patricia Jenkins and she is researching with security   |